Partnering with UNV

YEMEN

Evidence, Modalities and How to Access
ACKNOWLEDGEMENTS

This report was prepared in August 2018 by the UN Volunteers Regional Office in Amman, Jordan with the help of Sophie Lesselin, Emily Feldman, Michela Sechi, Bashar Fakhoury and Owen Brooks.

Additional assistance was provided by Programme Analyst Abdullah AlDuraibi in Sana’a, Yemen and from Online Volunteers Diana De León, Pedro Freire and Reema Saffarini.
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The UN Volunteers Programme in Yemen
THE UN VOLUNTEERS PROGRAMME IN YEMEN

Overview

The UN Volunteers Programme Field Unit (UNV FU) in Yemen provides solutions to agencies within the United Nations system working in Yemen. The UNV FU identifies and mobilizes qualified international and national experts to work for different UN agencies such as UNDP, UNHCR and FAO, among others, according to their needs.

Over the past five years, the UNV FU in Yemen mobilized 59 volunteers, all in a Specialist capacity. It saw its highest volunteer count in 2013 with 42 volunteers operating in country. However, from 2014 – 2016 volunteer numbers were drastically reduced due to the outbreak of war, reaching its lowest numbers in 2016 with four volunteers. In 2017, the numbers rose slightly with the hopes of increasing the number of volunteers in the near future.

During this time period, volunteers have deployed with UNHCR, UNDP and FAO with the three main job titles: Refugee Status Determination Officer, Data Entry Assistant and Protection Assistant.

The UNV FU in Yemen will initiate further cooperation with agencies in response to the crisis to further support the resilience of the people and further community involvement in the implementation of the Sustainable Development Goals. In addition, the UNV FU in Yemen encourages the use of online volunteering to UN agencies and NGOs.

Volunteer Mobilization

As of July 2018, eight National and International UN Volunteers serve with the UNDP, UNOCHA and FAO in Sana’a and Aden as shown in the table below:

<table>
<thead>
<tr>
<th>#</th>
<th>Position</th>
<th>Modality</th>
<th>Program/Section</th>
<th>Agency</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Advocacy and Media Specialist</td>
<td>National</td>
<td>Advisory Section</td>
<td>UNDP</td>
<td>Sana’a</td>
</tr>
<tr>
<td>2</td>
<td>M&amp;E Specialist</td>
<td>International</td>
<td>FAO</td>
<td>FAO</td>
<td>Sana’a</td>
</tr>
<tr>
<td>3</td>
<td>Laboratory Technician</td>
<td>National</td>
<td>UN Clinic</td>
<td>UNDP</td>
<td>Sana’a</td>
</tr>
<tr>
<td>4</td>
<td>Gender Advisor</td>
<td>International</td>
<td>UNDP</td>
<td>UNDP</td>
<td>Sana’a</td>
</tr>
<tr>
<td>5</td>
<td>Information Management Officer</td>
<td>National</td>
<td>Early Recovery Team</td>
<td>UNDP</td>
<td>Sana’a</td>
</tr>
<tr>
<td>6</td>
<td>Advocacy &amp; Media Specialist</td>
<td>National</td>
<td>Early Recovery Team</td>
<td>UNDP</td>
<td>Aden</td>
</tr>
<tr>
<td>7</td>
<td>Information Management Assist</td>
<td>National</td>
<td>Early Recovery Team</td>
<td>UNDP</td>
<td>Aden</td>
</tr>
<tr>
<td>8</td>
<td>Special Assistant to the RC</td>
<td>International</td>
<td>RC Office</td>
<td>UNDP</td>
<td>Sana’a</td>
</tr>
</tbody>
</table>
The UNV FU in Yemen is recruiting two National and one International UN Volunteers to be deployed in Sana’a, Aden and Amman.

**Reprofiled UNV FU**

A Programme Analyst based in Yemen supports UN entities in the mobilization of UN Volunteers. Simultaneously, UNV installed mechanisms to support the field through both the Regional Office in Amman and Headquarters in Bonn, Germany. In Bonn, the Volunteer Service Center was constructed to respond to all operational issues for FUs across the Arab States, including Yemen. Thus, UNV cancelled the Programme Assistant post in Yemen and sustained the Programme Analyst position to provide quality service at a local level. The arrangement began in June 2018 with technical support provided to the UNV FU in Yemen from Amman, Bonn and Syria.

The name of current Yemen UNV Field Officer can be found below:

**Abdullah Al Duraibi**
**UNV Programme Analyst**
United Nations Development Programme (UNDP)
AlKhorashi Building, 60 Meter Road, P.O. Box 551
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Abdullah.alduraibi@undp.org

**UNV Programming and Outreach in Yemen**

On 1 March 2018, the UNDP office in Aden hosted a gathering to honor 28 Community Volunteers from the governorates of Aden and Hadramout for their humanitarian efforts during the recent escalation of the conflict. During the event, volunteers discussed the state of volunteerism in Yemen and how to best improve community service throughout the country’s governorates. Volunteers also discussed online volunteering, emphasizing it as a way to gain skills and experience in several areas. At the end of the gathering, each volunteer was awarded a certificate of appreciation for their efforts serving their communities.

Furthermore, the UNV FU in Yemen is a regular participant in both International Volunteer Day and World Youth Day. For example, in 2017, the office organized a Volunteerism Award Event in the city of Aden related to International Volunteer Day. Volunteers from all over Yemen submitted pictures of themselves in action, which were then posted on the UNV Facebook page. UNV gave winners certificates of participation.

**2018 Strategic Priorities**

The UNV FU in Yemen’s strategic priorities for 2018 can be found below:

1. Increase support to the UNCT through responsive and innovative UN Volunteer solutions
2. Enhance UN Volunteer experiences through effective support and monitoring, including further training and learning
3. Bolster strategic communications for better awareness of the values of UNV and volunteerism among UN entities, civil societies, and authorities
4. Ensure volunteerism is integrated within the United Nations System’s strategy and programming in Yemen
Cumulative Number of UN Volunteers: 2013-2018 trends & stats

Cumulative Number of UN Volunteers: 2013-2018 analysis

By Agency

- UNHCR: 58
- UNDP: 20
- FAO: 1

Top 3 job titles:
1. Refugee Status Determination Officer
2. Data Entry Assistant
3. Protection Assistant

Fully Funded Country

- 0
- Total

iUNVs By Nationality

- Viet Nam: 3
- United Kingdom: 1
- United States: 1
- Pakistan: 1
- Tajikistan: 1
- Italy: 1
- Nigeria: 1
- Syrian Arab Republic: 1
- Egypt: 1
- Sudan: 5
- Canada: 2
- Liberia: 2
- ...
Cumulative Number of UN Volunteers: 2018 trends & stats

- 7 Volunteers (74 V. Months)
  - 71% National
  - 29% International

- 2 Females
- 5 Males
- 7 Specialist ($)
- 0 Youth (Y)

Cumulative Number of UN Volunteers: 2018 analysis

By Agency
- UNDP: 6
- FAO: 1

By Nationality
- Yemen: 5
- Canada: 1
- Tajikistan: 1

TOP 3 Roles:
1. Media Relations Officer
2. Public Information Officer
3. Gender Advisor

Forecast (if No New Assignments)
Yemen UN Online Volunteers: 2014-2018 trends & stats

Registered Yemeni Users

Yearly Increase  CumulativeTotal

<table>
<thead>
<tr>
<th>Year</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Users</td>
<td>79</td>
<td>93</td>
<td>439</td>
<td>653</td>
<td>836</td>
</tr>
</tbody>
</table>

Yemeni Nationals Serving as OVs

<table>
<thead>
<tr>
<th>Year</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Users</td>
<td>10</td>
<td>11</td>
<td>36</td>
<td>93</td>
</tr>
</tbody>
</table>

OV Opportunities from Yemen-based organisations

<table>
<thead>
<tr>
<th>Year</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opportunities</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
Cumulative Number of Yemeni Nationals Serving as UN Volunteers: 2013-2018 analysis

**As of 31 July 2018**

**BY AGENCY**
- UNHCR, 30
- UNDP, 17
- MINUSMA, 5
- MONUSCO, 1
- UNMIL, 1

**TOP 5 Country of Assignment**
1. Mali (5)
2. South Sudan (4)
3. Somalia (2)
4. Algeria (1)
5. Liberia (1)

**BY REGIONAL OFFICE**
- AMMAN, 7
- DAKAR, 7
- NAIROBI, 4

**BY GENDER (%)**
- Male: 68, 69, 50, 32, 6
- Female: 83, 85, 86, 31, 17

**BY POSITION**
- Refugee
- Status Determination Officer
- Protection Officer
- ICT Officer
- Registration Assistant

**BY AGENDA**
- 17 UN Volunteers
- 169 V. Months
- 5 in Yemen, 5 in Mali, 1 in South Sudan, 1 in Iraq, 1 in Sudan, 1 in DRC

**2018 Snapshot**
- Number of Yemeni Candidates in Global Talent Pool: 1,410
- 57 UN Volunteers
- (701 V. Months)
- 39 in Yemen
- 18 outside Yemen
- 57 Specialists
- 0 Youth
- 41 Male
- 16 Female

**2013-2018 Analysis**
- Number of Yemeni Candidates in Global Talent Pool: 1,410
UN Volunteer Success Stories
UN Volunteer Assists War Recovery Efforts in Yemen

Millions of Yemenis are affected by a terrible armed conflict, an impending famine and one of the world’s largest cholera outbreaks in recent history. In May 2018, humanitarian organizations provided emergency food assistance to 7.5 million people — more than twice the number of people reached over a year ago.

“Despite the tremendous scale of humanitarian needs, the war in Yemen remains a neglected crisis” says Jason Pronyk, UNV Regional Manager for Arab States, Europe and CIS. “That’s why UNV is doubling its efforts to increase the number of national and international UN volunteers deployed in the country” he explains.

One of them is Ghssan Alsanabani, a Yemeni UN volunteer serving with the UNDP under the Early Recovery Cluster.

“I will never forget the moment when I learned I was accepted to be a UN Volunteer” he recalls. “It was one of the happiest days of my life. Thus far, I am really enjoying my work as an Information Management Officer and am proud to contribute through my expertise to help those in need.

My work on a daily basis consists of identifying gaps in the humanitarian response to the crisis in Yemen, mapping intervention areas, ensuring the quality of collected data and encouraging public/private partnerships to widen their coverage in response to the war, including through humanitarian and development coordination.

One of the most moving moments of my volunteer experience was when I visited the Center for Children with Special Needs in the Amran Governorate. The Center had to suspend its services because of the war, meaning that 200 children were without any assistance for 18 months.

Once UNDP assisted a local cement plant to resume its production activities, it encouraged the management to contribute to humanitarian assistance in the governorate. The plant made several donations to cover the monthly expenses of the Center. Ultimately, the support that the Center received was the result of the UNDP’s initial support to the cement plant.

Moreover, I had the opportunity to visit the Center together with my supervisor. While there, I met a seven-year-old girl who wasn’t able to stand up alone. After several physiotherapy sessions, she managed to take her first steps and shake my hand. I saw true joy in her smile. This was a reward that will always keep my motivation alive for volunteer work.

// My work with the UNDP made me realize that people saw me as a local representative of the UN in my community. I am always happy to advocate for the importance of the UN and the huge role it plays in response to the current crisis. We need to do whatever we can to alleviate the suffering of thousands of Yemeni families, and volunteer mobilization can be extremely impactful.

A UN Volunteer’s Life-Changing Experience Helping Refugees in Yemen

Martha Kow-Donkor, a UN Volunteer (UNV) from Liberia, spent several years helping Internally Displaced Persons (IDP) in Yemen with UNHCR. She details her experience below:

“When I was selected to serve as a UNV Associate Field Officer, I was very anxious
but filled with enthusiasm for working in a different social and cultural context as compared to Liberia, my country of origin. Yemen is a country faced with many challenges, including internal conflicts, piracy, terrorism and extreme poverty. Years of conflict resulted in the massive displacement of the population, loss of lives and livelihoods as well as mass destruction of homes and infrastructure.

Humanitarian access to the affected population was limited due to the presence of armed groups, illegal checkpoints, landmines and other unexploded weapons. My first assignment in 2008 was to manage the UNHCR Field Office in Sa’ada, in northern Yemen, for six months overseeing the IDP operation.

My second assignment was in Amran, a northern region affected by both conflict and displacement. The main task of the team I was part of was to ensure overall protection and safe access for IDPs to basic services including safety, water, food, health care and shelter.

The challenges faced daily included illegal checkpoints, hijacking of relief convoys and the unwillingness by some host communities to accommodate IDPs. Despite all this, we were able to assist those people in need and work with communities through joint efforts with other partners and through community participation.

Due to my familiarity with the IDP operation in Yemen, in 2010, I was assigned to coordinate the Camp Coordination Management/Emergency Shelter/Non-Food Item Cluster in Yemen.

Looking back, I was very enthusiastic about my work as a volunteer. It was a priceless chance to learn from others and share experiences both as volunteers and part of the broader UNHCR family. I was given the opportunity to develop as a professional and acquired basic skills in the Arabic language, which I never dreamed of learning, given my main interest in learning French.

On a final note, I would like to applaud all those volunteers who continue working towards a positive change in the lives of people and their communities. I want to also encourage all professional humanitarian and development workers to volunteer once in their lifetime.

Even if your UNV assignment is fairly short, it can have a long-term impact and achieve a ripple effect that extends far beyond the immediate beneficiaries of your efforts”.

Martha Kow-Donkor (Liberia), UN Volunteer with UNHCR Yemen, distributed non-food items to IDPs in Sa’ada Governate (Abdul Jaleel Abdullah/UNHCR, 2009)

Serving in Iraq, Yemeni UN Volunteer Helps Displaced People Return Home

Mustafa Al Soufi, a 29-year-old from Yemen, has just started serving as an International UN Volunteer (UNV) in Erbil, Iraq. He arrived in Erbil at the end of June 2018 and joined the Funding Facility for Immediate Stabilization (FFIS) at UNDP Iraq.

“As a Yemeni citizen who came from a conflict zone, I think it’s very useful to apply my experience to a country like Iraq, which
such as rubble and debris removal, painting of schools and public buildings as well as desk repair,” he explains. “These programmes incentivize displaced people to return to their homes in addition to receiving a daily income for their basic needs.”

The Livelihood project has a powerful link with Sustainable Development Goal (SDG) number 16: Peace, Justice and Strong Institutions, as this programme focuses on peacebuilding.

“Being a volunteer in Iraq means listening to the stories of the people who lost their homes or loved ones. It means encouraging them to regain hope after most of them gave up. My reward is to go back home at the end of the day knowing that many people will remember me and appreciate the work that I have done for them,” he says.

Mustafa's upbringing in Yemen helped him to feel closer to Iraqi refugees and better understand their needs. His family is still living in Yemen in a small village near Ibb in the south of the country. “It’s very difficult for them to flee out of Yemen as it was for me,” he explains, “but I am sure that one day I will go back and help my country and rebuild it again,” he says. According to UNV Regional Manager for Arab States, Europe and CIS Jason Pronyk, UNV continues to attract experts from the region, like Mustafa, a Yemeni citizen who supports UN partners in the recovery and reconstruction processes underway in Iraq.

As argued in the UN’s flagship publication on volunteerism The Thread that Binds, Mustafa’s work is an example of where volunteerism and community resilience interact across diverse sectors.

“The report demonstrates how volunteerism contributes to building this resilience, weaving a strong social fabric for these communities,” said Achim Steiner, the UNDP Administrator. UNV is ready to support all partners, at scale, to build resilience.
UN Online Volunteers Send Life-Saving Messages to Hurricane-Affected Populations

In September of 2017, three powerful hurricanes hit the Caribbean, causing numerous casualties and widespread devastation across the region. To prepare the affected populations, UNICEF launched its boldest social media messaging Disaster Risk Reduction exercise to date and partnered with Facebook, Viber and teams of UN Online Volunteers to get life-saving messages out to the communities living in Hurricane Irma’s path.

Using its U-Report messaging platform – originally developed to send polls and alerts to young people– UNICEF uploaded pre-approved emergency preparedness advice, offering important information on how to prepare for the hurricane. But with over 25,000 people accessing that information, not all questions from a frightened and vulnerable population could be addressed. This is when UNICEF requested the services of UN Online Volunteers, who were selected and trained within 30 hours to respond to incoming questions.

“The great thing about onlinevolunteering.org was the speed with which we could engage the volunteers and the high quality of their work,” says James Powell, Global U-Report Lead from the UNICEF Global Innovation Centre, who coordinated the online volunteer teams. Over the course of 21 days, working in shifts to ensure 24-hour coverage and frequently forced to juggle their own commitments, the online volunteers responded to over 8,000 messages, using up-to-minute information provided by UNICEF.

According to Paula Alejandra Ballesteros Campos, a UN Online Volunteer from Colombia, “we had great communication within the group. We would contact each other over Skype to address concerns and distribute tasks, working in pairs using the online tool to respond to the questions.”

“Online volunteers help UN response to Libyan humanitarian crisis

When the Libya crisis broke on 16 February 2011, Estella Reed, recruitment professional from the United Kingdom, wanted to contribute her time and knowledge to raise awareness of what was going on inside the country. “I have been following the crisis in Libya and was saddened by the suffering that I have seen,” she says.

As the crisis in Libya began to unfold, the Office for the Coordination of Humanitarian Affairs (OCHA) faced a critical challenge: the lack of information about events inside the country. OCHA is the UN agency responsible for bringing together humanitarian actors to ensure a coherent response to emergencies. In this situation, OCHA activated the Stand By Task Force (SBTF), an organized group of more than 150 online volunteers skilled in crisis mapping. The SBTF volunteers were scheduled to assist for two weeks in creating the Libya Crisis Map, an online map.
that shows live information relevant to relief efforts such as health needs, security threats or refugee movements. As the humanitarian situation deteriorated, OCHA realized that they needed to rotate volunteers to keep the site running.

OCHA’s Colombia office was available to coordinate the effort. Via the UNV Online Volunteering service, and within less than 72 hours, OCHA mobilized an additional 150 online volunteers. Estella Reed was one of the first volunteers who signed up to help. She joined the media monitoring team tasked to review traditional and social online media, including blogs, Twitter and Facebook, and to extract, edit and submit information relevant to OCHA’s operations in response to the crisis in Libya.

The team of geolocation volunteers identified the GPS (Global Positioning System) coordinates for these reports in order to plot them on the Crisis Map. Geotagged reports were reviewed and approved by the report creation team, which performed basic quality control and escalated ‘critical’ reports to the verification team. Using multiple methods, the verification team was responsible for determining the accuracy and validity of reports. Finally, the analysis team produced trends analysis, charts and heat maps to provide the UN with regular updates.

Fully established work flows, processes, protocols and the modular team structure ensured the highest efficiency of the online collaboration, which was organized via Skype, Google Groups and a volunteer management website.

Through a simple interface, users of the site could quickly filter the map to show thematic areas of their interest in a geographical area relevant to their needs to then perform basic gap analysis and be alerted to incoming relevant new reports.

“The site was used by the World Food Programme (WFP), the UN High Commissioner for Refugees (UNCHR) the Red Cross, USAID and many other organizations to aid in their planning. The WFP’s Executive Director, Josette Sheeran, was so excited with the site that she took to Twitter to highlight its importance,” says Andrej Verity.

Brendan McDonald, Chief of the information services section at OCHA, praises the volunteers for improving awareness of the situation inside the country. “If you go back a couple of years, all of this information probably would have been available, but it would have been seen as noise coming at you in multiple formats”, he says. “Libya Crisis Map has done an extraordinary job to aggregate all of this information.”

How UN Online Volunteers from around the world helped speed up UNV outreach in the Arab States

During my two-months internship at the UNV Arab States Regional Office this summer, I was tasked with a large project and a daunting amount of work. To complete the project efficiently and ensure it was of high quality, I decided to employ the help of UN Online Volunteers (https://www.onlinevolunteering.org/en).

The project I was asked to complete was a series of ‘Crisis Response’ and ‘Information’ Packages for five countries with ongoing crises (Yemen, Iraq, Somalia, Libya and Ukraine) and three countries hosting a large number of refugees (Sudan, Turkey and the Occupied Palestinian Territories).

The purpose of the packages was to detail what was happening on the ground in each country and, from that information,
determine ways that UNV can help, whether through strengthening current partnerships, forming new ones or providing profiles for specific skillsets needed.

The packages required significant initial research per country, both on the crisis context and on the work done by UN agencies in the country. Therefore, I decided that two UN Online Volunteers were needed to prepare a background document for each country, using the huge amount of open-source data that already exists on UN websites.

To find the best candidates, I first had to post on the UN Online Volunteer website with a description of the task, the expected time required, and the desired academic and career background.

Amazingly, twenty-four hours after the opportunities went up, I had received nearly 15 applications for each posting! After carefully screening resumes, I reached out to incredibly qualified candidates and spoke with them on the phone to explain the projects in greater depth.

The candidates’ backgrounds ranged from a former US Army Marine deployed in emergency response situations, to employees of other UN agencies, to journalists, to government employees from around the world.

Unsurprisingly, the candidates all submitted their reports on time, with around three quarters sending an initial draft to read and comment on within the first week. The thirteen UN Online Volunteers had a variety of styles and work ethics, but were able to complete the assignment efficiently and well.

In addition to the researchers, I also employed a graphic designer who did incredible work in formatting the packages and creating infographics. The UN Online Volunteer was always cooperative, asked questions when expectations were unclear and responded in less than 24 hours with suggested changes.

I am extremely grateful for the work of the thirteen Online Volunteers and received much positive feedback from their experiences as well. “I was tasked with researching UN operations in Somalia, Ukraine and Iraq, and the challenges in these locations” says Online Volunteer Will Seal, from New Zealand.

“The opportunity provided me first-hand experience in an area of immense personal interest, and better insight into UN processes and operations. I’d be thrilled to support UNV again in the future” he adds.

While the backgrounds of the UN Online Volunteers varied, the motivations for

// Working as a UN Online Volunteer was exactly the positive experience I hoped it would be. As part of a global team of volunteers, we supported each other. We quickly developed a great sense of teamwork and collaboration. Even better, the work itself was fascinating.  
UN Online Volunteer Will Seal, Auckland, New Zealand

/ /The talent pool of applicants was extremely diverse and impressive. Selected candidates were based in countries from New Zealand to Kenya, to Guatemala, to Azerbaijan, among other places

Emily Feldman, Intern at UNV Arab States Regional Office, Amman, Jordan

Each selected researcher was given two weeks to complete the task, sifting through a wide array of information and synthesizing their findings into a four to eight-page document.

//The talent pool of applicants was extremely diverse and impressive. Selected candidates were based in countries from New Zealand to Kenya, to Guatemala, to Azerbaijan, among other places

Emily Feldman, Intern at UNV Arab States Regional Office, Amman, Jordan

I am extremely grateful for the work of the thirteen Online Volunteers and received much positive feedback from their experiences as well. “I was tasked with researching UN operations in Somalia, Ukraine and Iraq, and the challenges in these locations” says Online Volunteer Will Seal, from New Zealand.

“The opportunity provided me first-hand experience in an area of immense personal interest, and better insight into UN processes and operations. I’d be thrilled to support UNV again in the future” he adds.

While the backgrounds of the UN Online Volunteers varied, the motivations for
completing the tasks was always the same. Each and every one of the volunteers was passionate about development and hungry for the possibility of making a positive impact in any way they could.

They were willing to dedicate their time and efforts to help an organization whose mission aligned with theirs; to mobilize volunteers and ultimately work to better humanitarian situations in countries throughout the Arab States and Europe.

Overall, I am immensely grateful for the help and support from the Online Volunteers platform and believe it is a way for other UN entities and NGOs to complete quality work efficiently, while collaborating with like-minded and talented individuals from across the world.

“UN Online Volunteers is the crown jewel in the suite of services UNV provides to partners. Online volunteers bring world class skill sets to partners. Emily’s experience is an example of service on the frontier of an always changing development context.”

Jason Pronyk, Regional Manager
UNV Arab States, Europe and CIS
UNV
Modalities
and Service Lines
Combine different categories to fit your project’s needs
Conditions of Service

NATIONAL VOLUNTEERS
- Volunteer Living Allowance
- Settling-in-Grant
- Travel Expenses
- Resettlement Allowance
- Well-Being Differential
- Annual leave
- Sick Leave
- Maternity and Paternity Leave
- Learning and Training Leave
- Special Leave
- Medical insurance, Life Insurance and Post-Service Medical Coverage

INTERNATIONAL VOLUNTEERS
- Volunteer Living Allowance
- Family Allowance
- Travel Expenses
- Settling-in Grant
- Health Insurance, Life Insurance and Post-Service Medical Coverage
- Learning and Training Leave
- Annual Leave
- Resettlement Allowance
- Well-Being Differential
- Maternity and Paternity leave

COMMUNITY VOLUNTEERS
- Volunteer Living Allowance
- Full-Time or Part-Time
UNV Service Lines

**SERVICE LINES**: provide UN entities with strong assignment models to quickly mobilize and deploy volunteers to address humanitarian, peace, and development priorities

- Can include mixed teams of international and national UN Volunteers, UN Youth Volunteers and UN Online Volunteers
- Adapted to our partners needs

**RAPID RESPONSE SOLUTION TO GLOBAL HEALTH EMERGENCIES**

 Offers coordinated response to health emergency situations where resources must be mobilized quickly and efficiently to assist affected communities

Create immediate relief situation with positive effects:

- More than 250 UN volunteers supported the coordinated UN system Ebola response in 2014 in Guinea, Liberia, and Sierra Leone in functions ranging from medical support to logistics and humanitarian assistance
- Example positions include: UN Volunteer Field Crisis Management Officers, GIS Data Collection Specialists, Air Operation Assistants
- UN Online Volunteers could support awareness raising and hotline services by mobilizing medical doctors and stress counselors based in various countries and speaking relevant languages

**SUPPORT OF UN RESIDENT COORDINATOR**

Provides member states with increased capacity to analyze milieus and implement strategies that truly localize SDGs

UNVs suited to help UNRC create synergies between different UN programmes and mechanisms, support institutional infrastructures and build partnerships with national governments and other stakeholders

**ENHANCE MONITORING AND EVALUATION CAPACITY**

Assists in building monitoring and evaluation capacities in direct response to the need to strengthen UN accountability as well as enhance national monitoring and evaluation capacities

Specialist UNVs with expertise in data mining, measurement and evaluation to observe development processes and results, identify insufficiencies and provide technical guidance for realization of programmes and projects that strengthen impact of the UN in the field

Positions range from Statisticians to Community Mobilization Specialists to ICT Specialists to SDG Review and Development Officers

**INTERNATIONAL AND NATIONAL EVENTS**

Organizational support for large national and international events through mobilization of UNVs with strong technical and logistical expertise to handle event management tasks, design communication materials, develop websites, manage pre-event preparation and guide post-event wrap-up activities

UNV can recruit, train and manage network of additional local volunteers for large-scale events

Prior successes include the UN Conference on Housing and Sustainable Urban Development, the Tokyo International Conference on African Development, and annual meetings of the IMF and World Bank

**ELECTORAL SUPPORT**

Specialist National and International UN Volunteers and Youth Volunteers to observe electoral processes

- Handle technical and logistical arrangements, assist with the production of voter information materials, facilitate information sharing among electoral bodies, mobilize communities to ensure credible and peaceful elections taking place, and create training materials for polling staff
- The team of volunteers coordinates the recruitment, training, and mentoring of local and community volunteers for electoral processes
- Prior UNV successes in Timor-Leste, Mali, Afghanistan, South Sudan, Kenya and Lebanon
Timeline for Volunteer Recruitment

Contact UNV Unit or Focal Point

Define your recruitment needs

Select UNV's candidate

Prepare for UNV's arrival

Engage in recruitment process

Select the candidate

Prepare for UNV's arrival

Host agency selects candidate (interview recommended) and informs UNV Field Unit. After this, UNV issues offer and goes through recruitment formalities with candidate (medical, pre-briefing, visa, security clearance, travel arrangements, etc.).

Host agency prepares for reception (office space, equipment, supervision, etc.); candidate travels and gets UNV and Host Agency induction; UNV manages contract and payroll; Host Agency manages workplan development, performance assessment, leave and attendance, learning, etc.

Organization recognizes volunteers’ contributions

Organization and Volunteers evaluate collaboration

Organization, Volunteers and UNV achieve the SDG together

Online Recruitment

Organization, register at onlinevolunteering.org

UNV reviews eligibility and approves Organization

Organization defines and submits tasks

Volunteers search for and collaborate online to complete task

UNV reviews and publishes task

Organization, UNV and Volunteers achieve the SDG together
### Pro-forma cost for UN entities by Type of Assignment & Category (USD) – Yemen 2019

*based on a 12-months assignment with 1 dependent*

<table>
<thead>
<tr>
<th>Funding</th>
<th>National Assignments</th>
<th>International Assignments</th>
<th>Community Volunteer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Youth</td>
<td>Specialist</td>
<td>Expert</td>
</tr>
<tr>
<td>Agency-funded</td>
<td>23,500</td>
<td>28,802</td>
<td>29,258</td>
</tr>
<tr>
<td>DPPA/ Mission-funded</td>
<td>20,972</td>
<td>26,164</td>
<td>28,654</td>
</tr>
</tbody>
</table>
UNV's Global Talent Pool
UNV’s Global Talent Pool
(1st Quarter 2019)

Candidate Pool
309,157

- Youth Candidates
  Age 18-29
  125,372

- Senior Candidates
  Age 60 +
  Minimum 15 years of exp.
  4,136

Persons with disability
2,437

Male
Female
59%
41%
181,682
127,353

Global North
54,351

Global South
258,209

Our Candidates

Average Age
33 Years

Average Work Experience
8.25 Years

TOP 10 Areas of Expertise

- Community and civil society development
  82,529

- Development programmes, technical assistance and volunteer management
  81,930

- Economics, finance, administration and human resources
  65,762

- Crisis management and emergency relief operations
  55,850

- Health
  49,135

- Democratisation, elections and governance
  49,346

- Business management, marketing and tourism
  43,192

- Communication, mass media and art
  42,439

- Information technology and telecommunications
  36,266

- Education
  36,266
Spoken Languages

ENGLISH 256,648
SPANISH 49,302
FRENCH 82,102

EUROPE 41,998
AMERICAS 45,487
AFRICA 160,578
ASIA 61,501
OCEANIA 2,897

Candidates by Continents
The United Nations Volunteers (UNV) programme is administered by the United Nations Development Programme (UNDP).